



CUSTOMER SERVICE EVALUATION

MADISON COUNTY DEPARTMENT OF BUILDING PERMITS & INSPECTIONS

The Madison County Department of Building Permits & Inspections is committed to providing quality customer service. Please take the time to rate your satisfaction level with the service that you received. Remember, you are always welcome to visit with us to discuss your interaction with our staff in greater detail.

Thank You,
Wes Smith, Building Official
Ernie Hoch, Madison County Administrator

<i>Please rate your satisfaction level with the following:</i>	Very Satisfied	Satisfied	Dissatisfied
Courteousness			
Helpfulness			
Knowledge			
Responsiveness			
Efficiency			
Overall Experience with Staff			

Nature of your Inspection/Office Visit: _____

Date of your Inspection/Office Visit: _____

What could our employees have done to make your experience better?

_____.

I am a: County Resident Town of Madison Resident County Business Town Business

OPTIONAL: Name: _____

E-mail: _____

You may mail, e-mail, fax or drop off this survey in person at the Office of the County Administrator.

This survey is also available on the website at www.madisonco.virginia.gov.

Delivery/Mailing Address: 302 Thrift Road (P.O. Box 705), Madison, VA 22727

Fax: 948-3843

E-mail: ehoch@madisonco.virginia.gov