



# CUSTOMER SERVICE EVALUATION

MADISON COUNTY DEPARTMENT OF BUILDING PERMITS & INSPECTIONS

The Madison County Department of Building Permits & Inspections is committed to providing quality customer service. Please take the time to rate your satisfaction level with the service that you received. Remember, you are always welcome to visit with us to discuss your interaction with our staff in greater detail.

Thank You,  
Wes Smith, Building Official

<i>Please rate your satisfaction level with the following:</i>	Very Satisfied	Satisfied	Dissatisfied
Courteousness			
Helpfulness			
Knowledge			
Responsiveness			
Efficiency			
Overall Experience with Staff			

Nature of your Inspection/Office Visit: \_\_\_\_\_

Date of your Inspection/Office Visit: \_\_\_\_\_

What could our employees have done to make your experience better?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_.

I am a:  County Resident  Town of Madison Resident  County Business  Town Business

**OPTIONAL:** Name: \_\_\_\_\_

E-mail: \_\_\_\_\_

**You may mail, e-mail, fax or drop off this survey in person at the Office of the County Administrator**

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**Delivery/Mailing Address:** 302 Thrift Road (P.O. Box 705), Madison, VA 22727

**Fax:** 948-3843

**E-mail:** jfrye@madisonco.virginia.gov

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