



Madison County Department of EMS

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MONTHLY REPORT TO THE MADISON COUNTY BOARD OF SUPERVISORS

EMS Calls: May 1 through May 31, 2013:

Day coverage:

Total calls **toned: 108**

Total calls **handled: 106**

Total calls, **no response: 2**

- 1 Greene call for mutual aid assistance was not answered.
- Greene handled 1 call for us during recent law enforcement stand-by

Average In-County response time to the scene: **9 minutes.**

Night coverage:

Eleven hours of night coverage on **31 nights**

Total calls **handled: 31**

We were awarded the Thomas Jefferson EMS Regional Award for **Outstanding EMS Agency**. This automatically nominates us for the State Award which is in November. Below is a copy of the nomination letter.

“Madison County EMS

1) Madison County EMS describes a group of approximately 25 full and part time employees who are tasked with augmenting the Madison County Volunteer Rescue Squad.

2) Madison County is one of the smallest in the Commonwealth served by only one Rescue Squad. When it comes to EMS provision, small doesn't always equal easy.

A rural interstate highway dissects the County. This highway, Route 29, moves hundreds of thousands of vehicles daily, many of which are headed to, or leaving our nation's capital which is just a few Counties to the North.

On the West side of the County the Skyline Drive serves as the conduit for thousands of tourists each year who are seeking breathtaking views of the Central Virginia and Shenandoah Valley. These tourists are traveling by car, RV, motorcycle, and by foot along the Appalachian Trail. Most 911 calls on the Skyline drive are difficult to access and are therefore labor intensive.

The objective of MCEMS is to provide a rapid response to 911 medical calls during the work-week when volunteer numbers are low. Additionally, at nights and during weekends, MCEMS provides one ALS provider to assist the volunteers as needed.

3) MCEMS sets aggressive care standards which improve patient outcomes, not only in Madison County, but throughout TJEMS as other systems look to MCEMS for guidance. For example, Nelson County, which is at the extreme opposite end of the region as Madison County has an RSI program which was modeled after the MCEMS program. MCEMS has been a trend setter in the past, and they will continue this in the future. The leader of MCEMS, Lewis Jenkins, accepts nothing less than excellence, and most importantly he leads by example. The entire leadership team at MCEMS are top-shelf providers who are known throughout the Commonwealth of Virginia.

There are of course many ways to measure success related to patient outcome. There is really only one way to measure the success of a career system which was designed to truly augment a volunteer system. This measurement can be obtained by answering two simple questions; Does the volunteer agency/agencies still exist?, and has the local government had to duplicate their real estate and rolling assets? After many years of service by MCEMS, the Madison County Volunteer Rescue Squad continues to play a significant role in EMS delivery and they continue to make all of their resources available for use by MCEMS. This is particularly important in a small County like Madison where the tax base is small, and the expense of duplicating an entire system could place an undue burden on other municipal services.

The citizens of Madison County are very fortunate to have such a highly professional group of EMS providers watching out for their safety every day.”