Madison County EOC
Report run: 03-Jun-2013 16:00:36
Run by operator: Robert Finks

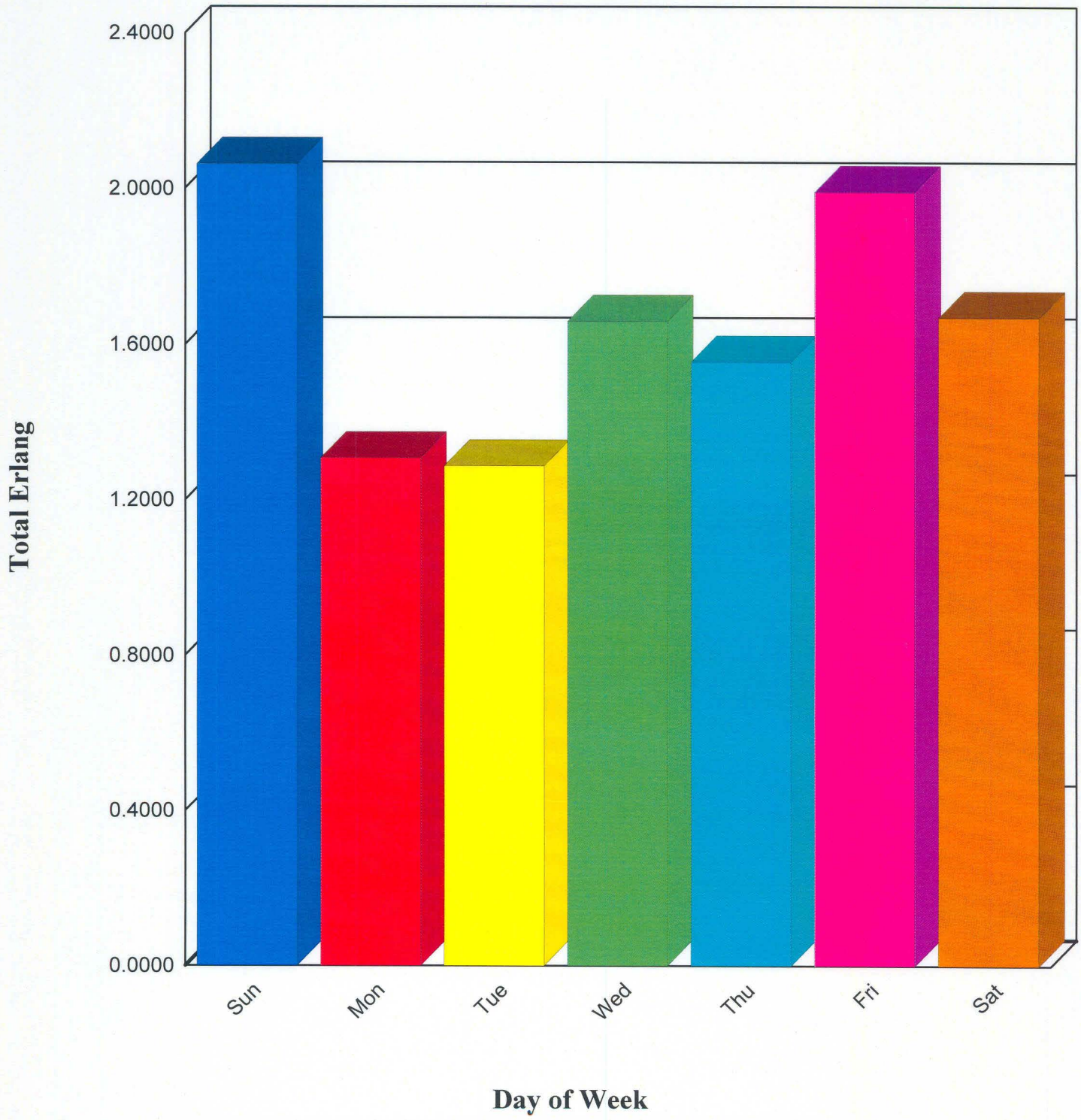
Requested period:
From: 01-May-2013 00:00:00
Until: 31-May-2013 23:59:59

MAY2013A

Report template: Monthly Busy Hour - Hour vs Day of Week - Erlang Display Unit
Collection Point: All
Analyzing subject type: Trunk Group entity: All

May-2013

Total Erlang vs Day of Week



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Madsion Conty E-911 Monthly Report

2013	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Totals
2013 911 Home Phones	265	236	269	266	244								1280
2013 911 Wireless Phones	378	263	384	392	422								1839
2013 911 Total Calls	643	499	653	658	666	0	0	0	0	0	0	0	3119
2012 911 TOTALS	729	573	821	729	684	785	533	630	552	645	558	563	7802
2011 911 TOTALS	618	546	625	568	629	720	716	661	703	607	756	722	7871
2010 911 TOTALS	423	436	401	449	440	515	564	483	499	571	730	545	6056
2009 911 TOTALS	561	424	555	483	661	595	573	480	532	515	462	536	6377
2008 911 TOTALS	524	497	562	482	578	570	603	651	547	523	524	535	6596
2007 911 TOTALS	592	472	585	583	576	522	493	475	471	524	505	521	6319
2013 911 Hang-ups	17	17	18	22	25								99
2012 911 Hang-ups	19	13	14	8	8	8	11	14	16	24	16	12	163
2011 911 Hang-ups	30	17	9	24	25	20	17	14	20	8	11	19	214
2010 911 Hang-ups	13	18	27	16	20	20	17	20	27	21	22	17	238
2009 911 Hang-ups	21	15	28	23	25	36	28	23	29	22	24	21	295
2008 911 Hang-ups	26	16	26	22	26	28	31	36	17	16	19	27	290
2013 911 Mis-dials	6	6	8	9	11								40
2012 911 Mis-dials	8	6	8	6	9	8	5	11	6	3	8	3	81
2011 911 Mis-dials	4	3	6	6	10	4	2	7	5	5	8	8	68
2010 911 Mis-dials	7	3	6	2	7	4	4	5	5	7	4	6	60
2009 911 Mis-dials	7	5	5	10	7	8	6	8	7	5	6	4	78
2008 911 Mis-Dials	8	10	3	7	7	5	2	8	15	13	7	6	91
2013 911 Open Lines	5	8	2	6	3								24
2012 911 Open Lines	3	5	1	6	2	6	4	4	5	5	2	6	49
2011 911 Open Lines	4	3	6	3	4	3	3	7	5	8	4	1	51
2010 911 Open Lines	2	4	6	5	3	5	4	1	2	3	4	2	41
2009 911 Open Lines	3	2	3	2	3	3	3	3	4	4	2	3	35
2008 911 Open Line	2	2	2	5	2	1	5	1	4	2	2	0	28

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2013	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Totals
2013 Alarm Calls	15	12	22	22	25								96
2012 Alarm Calls	20	20	18	25	21	23	18	11	21	19	21	19	236
2011 Alarm Calls	11	30	27	22	26	41	27	18	23	20	18	13	276
2010 Alarm Calls	14	20	24	30	18	33	21	38	25	30	18	38	309
2009 Alarm Calls	19	16	21	30	28	38	25	22	19	24	17	17	276
2008 Alarm Calls	14	26	18	26	30	28	32	34	23	30	22	28	311
2013 Animal Calls	53	51	49	55	95								303
2012 Animal Calls	55	58	82	64	65	80	61	71	87	56	64	55	798
2011 Animal Calls	69	41	80	69	69	73	83	64	73	73	81	76	851
2010 Animal Calls	60	50	72	74	83	78	83	72	86	70	76	55	859
2009 Animal Calls	58	50	60	69	89	76	99	71	78	81	85	74	890
2008 Animal Calls	89	89	100	110	117	108	79	79	65	73	88	62	1059
2013 Rescue Calls	173	133	171	176	175								828
2012 Rescue Calls	142	137	173	154	183	170	167	154	146	172	146	159	1903
2011 Rescue Calls	174	119	159	148	178	151	152	159	161	181	181	141	1904
2010 Rescue Calls	125	140	127	141	131	155	169	131	149	185	137	165	1755
2009 Rescue Calls	111	89	115	116	173	143	161	155	143	180	156	151	1693
2008 Rescue Calls	109	114	113	109	127	105	134	98	95	107	95	120	1326
2013 Fire Calls	42	30	64	33	32								201
2012 Fire Calls	29	27	32	40	29	60	36	24	26	38	24	26	391
2011 Fire Calls	49	59	27	31	31	33	46	37	29	35	35	24	436
2010 Fire Calls	15	21	29	31	25	33	38	40	37	49	32	46	396
2009 Fire Calls	45	25	35	29	30	33	32	19	29	32	35	41	385
2008 Fire Calls	25	18	23	13	17	13	29	12	26	39	29	21	265
2013 Auto Accidents	34	24	49	37	39								183
2012 Auto Accidents	28	37	19	30	27	46	29	35	30	39	56	62	438
2011 Auto Accidents	76	30	28	29	29	31	29	22	28	53	58	41	454
2010 Auto Accidents	38	61	32	37	40	47	45	30	30	54	51	51	516

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2009 Auto Accidents	43	31	36	34	39	40	36	27	35	48	54	96	519
2008 Auto Accidents	46	30	24	24	31	31	35	29	36	43	40	52	421
2013 Law Enforcement Calls	965	988	1077	1096	1059								5185
2012 Law Enforcement Calls	975	1043	990	898	1060	957	1072	1057	1039	1096	1053	1049	12289
2011 Law Enforcement Calls	969	835	1025	984	989	874	1010	848	835	969	960	984	11282
2010 Law Enforcement Calls	848	813	1149	1068	1086	992	1071	1127	1067	1008	965	1013	12207
2009 Law Enforcement Calls	919	812	851	1096	1132	1071	1051	1103	1073	1128	994	882	12112
2008 Law Enforcement Calls	897	839	872	801	849	885	965	915	1056	1008	843	774	10704

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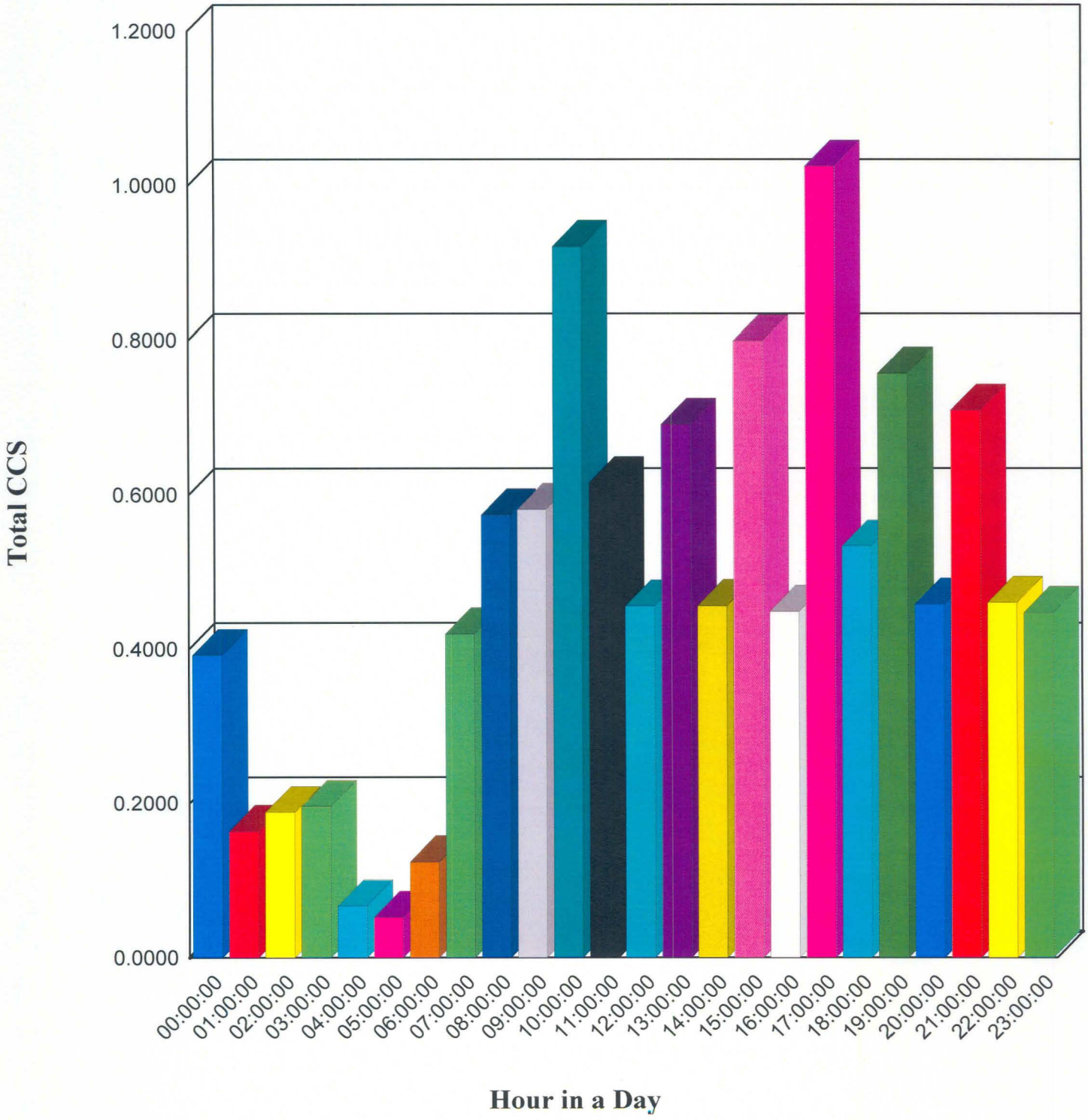
Total CCS vs Hour in a Day



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